

Residential Homes including (Supported Independent Living Disability, Out of Home Care Residential, Homelessness and Domestic and Family Violence Services) Roadmap

A guide to the on/off application of Restrictions in response COVID-19 detection or community transmission

- The roadmap aims to balance the rights of clients, staff, visitors and contractors with public health and infection control requirements. It considers the whole of community factors that will be considered in decisions on the levels of restrictions imposed on any Family and Disability Service. The roadmap can be used to guide the approach for other residential homes including disability hostel accommodation services. Consideration will be given to differentiated responses in restricted areas or larger geographical areas
- In the event of an outbreak in community, stringent infection control measures will apply and will be implemented as per advice from the local Public Health Unit and our key Funding and Regulatory Bodies (Department of Children, Youth Justice and Multicultural Affairs <https://www.cyjma.qld.gov.au/news-updates/covid-19-updates>; Department of Communities, Housing and Digital Economy <https://www.chde.qld.gov.au/>; Department of Social Services <https://www.dss.gov.au/about-the-department/coronavirus-covid-19-information-and-support> Department of Education <https://alt-qed.qed.qld.gov.au/covid19>; NDIS <https://www.ndis.gov.au/coronavirus>; NDIS Quality and Safeguarding Commission <https://www.ndiscommission.gov.au/resources/coronavirus-covid-19-information> **NOTE: This Roadmap does not apply to a residential home with COVID-19 outbreak - to be managed via the FADS Response Plan and Outbreak Plan**

Situation		No COVID-19 detected in community (low risk)	On detection in community and protective measures deemed necessary (moderate risk)	Case/s detected in nearby residential/community service, case detected client, staff or visitor close contact (high risk)
Stage		Maintain vigilance	Temporary Restrictions to Assess the Situation	Restrictions – Until Outbreak Declared Over/ Declared Stand Down
Objectives		<ul style="list-style-type: none"> Protect clients but enable social interaction Protect PPE stock and establish distribution channels Maintain social connection for clients 	<ul style="list-style-type: none"> Protect clients Support ongoing social connection for clients eg ICT options Stop or limit transmission to homes 	<ul style="list-style-type: none"> Protect clients and the community Support ongoing social connection for clients eg ICT options Stop or limit transmission to homes
Controls	Staff/ Leaders	<ul style="list-style-type: none"> Minimise workforce/contractor movement across houses Localised workforce management plan developed and implemented Staff maintain infection control learning requirements Ensure addresses and staffing rosters are available 	<ul style="list-style-type: none"> Movement restricted Use of face mask by staff providing direct care and in line with any Health Directive or organisational requirement PPE precautions for staff working across more than one home Use of full PPE for active showering of clients 	<ul style="list-style-type: none"> Movement of staff working across homes ceases where practical to do so PPE precautions for staff working across more than one home Use of face mask by all staff and potentially clients Use of full PPE for active showering of clients
	Clients	<ul style="list-style-type: none"> Clients can leave the homes Promote infection prevention and control measures such as hand hygiene using various forms of communication Social distancing maintained Hand washing is maintained 	<ul style="list-style-type: none"> Promote infection prevention/control measures e.g. hand hygiene Social distancing maintained If Directed Only: Restrict movement outside the home Prepared but not alarmed 	<ul style="list-style-type: none"> Clients restricted as per any DOH Directive Engage additional communication strategies If Directed Only: Restrict movement outside the home
	Visitors and service providers	<ul style="list-style-type: none"> Visitors and service providers may enter maintain records as per usual practice Entry screening processes 	<ul style="list-style-type: none"> If Directed: No visitors (exceptions to apply) or non-essential service providers Essential service providers and key guardians permitted (e.g. GPs, Allied Health) permitted. Must use appropriate PPE. Continue entry screening processes All entering the home required to use face mask 	<ul style="list-style-type: none"> No visitors (exceptions to apply) or non-essential service providers Essential health service providers and guardians permitted. Must use appropriate PPE. Continue entry screening processes All entering the home required to use face mask
Communications		<ul style="list-style-type: none"> Communication with clients and families regarding current status Refreshing PPE and infection control training for staff Reinforcing messaging re staying at home and getting tested if symptomatic to staff and visitors Reinforce messaging to visitors not attending if unwell Engagement and preparation with community services industry & stakeholders 	<ul style="list-style-type: none"> Information about the direction and the implications of the changes (refer to website) Communications with clients and families Refresh PPE training and communication to staff regarding infection control Status updates to community services Industry peak bodies & key stakeholders 	<ul style="list-style-type: none"> Update information about the direction and the implications of the changes (refer to website) Communication to clients and families Communication to staff regarding infection control Status updates to community services Industry peak bodies & key stakeholders
Testing		<ul style="list-style-type: none"> As required/directed – all symptomatic staff and clients As required/directed - all clients and staff in the event of a confirmed case at the home (client, staff or visitor) 	<ul style="list-style-type: none"> As required/directed – all symptomatic staff, clients, visitors – broad testing as clients may present with atypical symptoms 	<ul style="list-style-type: none"> As required/directed – all symptomatic staff, clients, visitors - broad testing as clients may present with atypical symptoms Surveillance testing considered as per Public Health direction
Additional Health Direction		No-Current Direction	Yes – Regulatory or Funding Body precautionary Direction restrictions applied to defined geographical area, for 48 hours. Review occurs after 48 hours. Restrictions remain in place where a directive applies until replaced or revoked.	Yes – Regulatory or Funding Body Direction restrictions applied to defined geographical area until the Direction is replaced or revoked.